

WHAT YOU CAN EXPECT FROM CASA KANE COUNTY

SERVICE

- Be offered important topics for education to properly connect the issues surrounding our cases with your aptitude and professionalism.
- Be matched with a case that utilizes your experience, abilities, interests, and time commitments.
- Be given support and guidance from your advocate supervisor and your volunteer mentor.
- Be given appropriate thanks and recognition for your voluntary service and support.
- Receive essential information about the organization's mission, vision, goals, activities, and objectives.

INTEGRITY

- Have all questions and requests responded to promptly and thoroughly by the CASA staff or executive director.
- Be treated as a valued member of the professional child welfare team and treated with respect by your advocate supervisor and staff when making suggestions or providing information.
- To work with a diverse group of people that reflects the community in which member's live and work and who all share a commitment to the organization's mission and vision.

LEADERSHIP & TRAINING DEVELOPMENT

- Receive a comprehensive orientation and introduction to CASA Kane County.
- Be provided ongoing training sessions to enable you to succeed in accomplishing all tasks and expectations with your case responsibilities.

EVALUATION

- Be offered the opportunity to voice opinions to your advocate supervisor, executive director or board of directors through yearly evaluations.
- *Know that the organization will remove CASA volunteers in an appropriate way, who are not fulfilling their responsibilities.*
- Receive regular communications, reports, and evaluations on how you are doing to ensure progress toward key objectives.

WHAT WE EXPECT FROM YOU AS A CASA/GAL VOLUNTEER

1. To complete a 45 hour training with 100% attendance.
2. To adhere to confidentiality as an officer of the court.
3. To complete a background check, fingerprinting and provide four references.
4. To be in contact with your child at least 1-2 times a month and to provide adequate and timely information to your advocate supervisor and the courts.
5. Work together with your advocate supervisor and mentor - ask questions.
6. Participate in developing a work plan of action your first year for successful outcomes for our children.
7. Monthly communication and regular follow up with your supervisor regarding case status.
8. Maintain ongoing focus on safety for both yourself and the children we serve.
9. To complete 12 continuing education credit hours per year to ensure best practices and interests.
10. A commitment to providing ongoing stability in advocacy for a child/children from case assignment to case closure.

**Thank you for your readiness to help make a
difference in the life of a child!**



CASA Kane County Child Bill of Rights

Through caring and dedicated volunteers, CASA of Kane County will advocate for all children in need, will generate awareness of their plight, and will cultivate strong partnerships with individuals and organizations committed to bettering the lives of abused and neglected children. CASA of Kane County will advocate for the best interests of each and every one of its children, and in doing so, help ensure that the child client's rights listed below are received and respected.

Every child in care has a right....

1. To a safe, healthy, and appropriate environment, either with his/her biological family, with an adoptive family, or in continuing foster care.
2. To be informed of his/her rights as a youth in care, and to be an active participant in their case when appropriate.
3. To confidential communications with his/her attorney, caseworker, and CASA Volunteer, and to have his/her privacy protected.
4. To have his/her best interests represented at every court hearing by the CASA/GAL who is represented by an attorney.
5. To receive necessary medical, dental, vision, hearing, and mental health services.
6. To have consistent access to quality education, guidance, and preparation for adulthood.
7. To practice his/her religion and uphold their cultural values without restriction, and to participate in extra-curricular, community, and life-enriching activities when appropriate.
8. To be protected from physical, emotional, sexual, and other forms of abuse, and to be safeguarded from discrimination.
9. To have consistent and healthy visits with siblings and other family members if deemed appropriate by the court.
10. To receive consistent, high quality child welfare services for the duration of his/her time in care.

